

West Mall 7 Theatre website policy statements

1. Complete description of good and/or services

This website may offer the sale of advance movie tickets, concession vouchers, gift certificates, and related merchandise.

2. Return policy

Items purchased on this website may be returned within seven (7) days of purchase, except that advance movie tickets may not be returned after the date and time of the show has passed.

3. Refund policy

Items purchased on this website (excluding shipping, processing, and/or delivery charges) may be returned for a refund or exchange within seven (7) days of purchase, except that advance movie tickets may not be returned or exchanged after the date and time of the show has passed. To request a refund or exchange, you may contact us in person at the theatre box office, by email at manager@westmall7.com, or by phone at 605-332-7662 during regular business hours.

4. Cancellation policy

Items purchased on this website may be cancelled within 24 hours of your order, except that advance movie tickets may not be cancelled after the date and time of the show has passed. To request a cancellation, you may contact us in person at the theatre box office, by email at manager@westmall7.com, or by phone at 605-332-7662 during regular business hours.

5. Delivery/Shipping Policy

Items purchased on this website will be shipped within three (3) business days by standard U.S. Mail unless otherwise indicated in the item description. Charges for shipping, processing, will-call, and/or other delivery fees (if any) are indicated in the item description. Items will be shipped only to the continental United States, Alaska, Hawaii, and Canada. Shipping and/or processing charges are not refunded for returned items.

Cash Only policy

(This section to be added as a "Cash Only" link from our home page near the pricing section):

In order to keep our admission and concession prices as low as possible, we accept only cash for purchases made at the theatre. Checks and credit cards are not accepted at our box office or concession stand. An automated teller machine (ATM) is available for your convenience in our lobby.